

### VACANCY RE-ADVERTISEMENT

REFERENCE NR : RE AD -5381

JOB TITLE : Specialist: Server Administrator

JOB LEVEL : C5

SALARY : R 345,328 - R 575,546

REPORT TO : Consultant WAN

DIVISION : Prov NW

Department : IT Infrastructure

LOCATION : North West Potchefstroom

POSITION STATUS : 24 Months Fixed Term Contract - (Internal & External)

# **Purpose of the job**

To maintain the core server infrastructure, rectify faults affecting server availability, install servers, resolve **medium** operational incidents and provide support and associated services in the client's enterprise or LAN environment to ensure good service delivery.

## **Key Responsibility Areas**

- Investigate/confirm/refer/log a call to upgrade the server;
- · Rectify the faults affecting the availability of the server;
- Installation of servers;
- Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherence thereof;
- Resolution and handling of medium operational Incidents as per SLA incident handling timeframes; and
- Monitoring of Server and Services Toolsets & Dashboards.

# **Qualifications and Experience**

Minimum: 3-year Diploma / Degree in in Computer Science, and/or IT/ related fields / (NQF level 6.

**Experience: 3-5** years practical experience in the provision and support of Directory services & core server infrastructure and associated services.

# **Technical Competencies Description**

**Knowledge of:** System performance; Server Performance Management; knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers, Server Operations, Server applications, etc.;

knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the government regulations. Understanding of: Hardware and software support for client system/solutions; Server & Storage related technologies & related management toolsets and solutions; Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications; ICT Operational Trends; Network Operating Systems; Project Management; NOS/Active Directory/Virtualisation; Quality assurance standards; DNS, E-Mail, software deployment, Patch management, Core Stack builds; VPN technologies and concepts; Disaster Recovery; Virtualisation technologies and concepts; Computer and network security principles; Operating System Stack builds (OS Imaging); Service Level Management.

**Technical Skills:** Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc.); Microsoft administration and related services; Virtualised server designs and support; Server monitoring; Server operating system rebuilds and restore; and Domain controllers rebuild and restore.

## **Other Special Requirements**

N/A.

### How to apply

Internal candidates must apply using this email address: Kea.internalnwrecruitment@sita.co.za

External candidates must apply using this email address: <a href="mailto:nwrecruitment@sita.co.za">nwrecruitment@sita.co.za</a>

## Closing Date: 27 May 2021

### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.